

## ATTENTION, ATTENTION, ATTENTION, PLEASE READ

It is your time to come to Patriots and Paws for your appointment.

We have protocol here and it will be adhered to at all times.

Items in the warehouse have been donated from the General Public and are strictly for Veterans, Active Military and Reservists and their immediate family (wives and school aged children). You will need to show proof of service, such as a VA Card, DD214 or Active Military card.

They are not for family members and friends who have not served our Country. There are other organizations out there that can help them we are NOT able to handle everyone's needs. If we gave away items to those who have NOT served then there wouldn't be items for those who did.

By accepting your appointment you acknowledge that you have read these and will follow all of these otherwise you will be asked to leave immediately.

- 1. You will have a vehicle able to transport all of what you are acquiring, so come prepared. Don't come expecting to shop and then go get a vehicle, you need to have it when you arrive.
- 2. You will bring help to load your vehicle.
- 3. If you have an open truck, remember you will need to provide your own tie downs.
- 4. You and your helpers will need to wear closed toe shoes.
- 5. No children will be allowed in the warehouse.
- 6. You and your helpers will need to be aware of your surroundings and use caution at all times.
- 7. You will respect all others that are in the warehouse.
- 8. You will need to bring your own dollies.
- 9. If you see something in the warehouse that isn't on your list you will need to submit another list and come back.
- 10. You will not be given items just because it is here. We do have others waiting for specific items for example you may have a refrigerator on your list and you see a refrigerator, someone may have scheduled an appointment at an earlier date than you and that is for them.

Most of the items are gently used. There are times when we get in items that are brand new and if items are on your list you will have the option to pick those out.

No items come with any type of warranty. If you receive an item that doesn't work it is your responsibility to properly dispose such an item.